

**Kazim Shaikh**

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**Objective**

Results oriented Network Engineer aspiring to work in progressive organization where I would get an opportunity to play a role in developing and implementing technical solutions to meet the current needs and future expectations of business.

**Resume Highlights**

A competent professional with **B. Com from Mumbai University** backed by **CCNA, AZURE** currently working as Network & Cloud Engineer with 5 years of experience in Information Technology Implementations, Operations & Maintenance.

**Technical Skills**

Cisco Routers & Switches, AWS, Azure,

**Routing Protocols**  Static, Default, OSPF, EIGRP, BGP

**Switching Technologies** VLAN, VTP, STP, Ethernet Channel

**Redundancy** **Technologies** HSRP

**VPN Technologies**  GRE, IPSEC, DMVPN, MPLS,

**SD-WAN** Talari,Cisco

**Cloud Technologies**  Azure

**Firewall**  ASA

**Automation Tools** Python

**Monitoring Tools** Zabbix, Solar Winds,Logic Monitor,Stuctureware,Prognoses

**Career Contour**

* **Network Team Lead Intelnet (Teleperformance)** Jan,2021-Present
* Responsible for managing and coordinating the NOC team. The main aim for this coordination is to ensure that the networking system runs efficiently without interruption
* Co-Ordinating with upper management about what is happening in the organization concerning networking
* Work of junior employees to ensure that system requirements have been properly implemented and procedures carefully followed
* Responsible for informing Management, partners and peers about network performance and service availability
* Primarily deals with users, customers, vendors, engineers and the whole technical team
* Coordinates the duty shift table for the NOC operations and carefully allocates staff members (NOC technicians and NOC engineers) on different shift duties for ensuring the whole NOC shift works in an efficient and effective manner.
* To ensure maximum possible service availability and performance
* Manager & monitor SD WAN Network Services.
* SDWAN platforms like Talari, Viptela etc
* **Network Administrator Bank of Tokyo** Mar,2019-Jan,2021
* Providing 7x24x365 Data Centre Tier 1 support.
* Monitor LAN/WAN and Internet/Intranet connectivity using Zabbix, solar Winds, Also Monitor the health of global network devices.
* monitoring and raising incident tickets and route the incidents with respective global support team
* Respond to Facilities alerts in EMS and other facilities monitoring systems
* Maintain the Standard Operation Procedures.
* Work closely with all GLOBAL teams for support, also provide TECHNICAL Support to site users & route the issue to the appropriate support team(s).
* Hands on with Incident Management Tool (Remedy)
* understand standing of Security of Firewall.
* Configuring the Cisco router and Switches according to the client requirement
* Configuration, Upgrading of IOS and troubleshooting of the Cisco Routers
* Responsible for managing & Troubleshooting of Branches over the globe and ensuring Maximum network uptime.
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* Responsible for managing & Troubleshooting of Branches over the globe and ensuring Maximum network uptime.
* Co-ordination with location Engineers for installation of Network Equipment, IOS software deployment, new hardware upgrades.
* Installation / Troubleshoot and Co-ordinate with service providers for Maintenance of Internet Links, MPLS, Leased lines, ISDN, PRI and BRI links.
* Managing the Corporate Customer Network using Network Management Systems.
* Co-ordinate with Field Engineers to manage and rectify faults.
* Working and Troubleshooting on routing protocols like EIGRP, OSPF & Static route
* Configuration of VTP, VLANs, STP
* Configure Azure virtual machines and disk storages, managing and monitor Azure virtual machines.
* Should have Experience of Azure Iaas
* Should have Experience of Azure VM (Creation, monitoring)
* Should have Experience of Security groups
* Should have Experience of load balancers
* Should have Experience of Azure Site recovery
* Should have Experience of Azure backup
* Should have Experience of resource creation
* Should have Experience of VNETs
* Should have Experience of resource monitoring
* Should have Experience of Azure MFA
* **Network Administrator RBL Bank** May,2018-Mar,2019
* Manage and monitor the network infrastructure including; network devices, backbone, and remote office connections. Devices include switches, routers, firewalls, load balancers, servers, and virtual appliances / servers.
* Managing windows server which are hosted on Azure & Aws Cloud.
* Configure the cloud management service and to monitor and manage the service.
* Deploying and operating AWS, EC2, S3, EBS, IAM, ELB, cloud Formation cloud watch using AWS console, Creating MFA Access for the users.
* Utilizing cloud watch to monitor resource such asEC2, CPU, Memory, Amazon RDS Services.
* EBS Volumes to set alarms for notification or automated action and to monitor for better understanding operation for the system.
* Designing highly available cost effective & fault tolerant systems using multiple EC2 instances, Auto scaling, Elastic Load Balance and AMI.
* Creating S3 buckets and managing policies for S3 buckets with versioning.
* Configure Azure virtual machines and disk storages, managing and monitor Azure virtual machines.
* **Network Engineer, Tikona Digital Network** April, 2016 – 2017
* Troubleshooting in latency or packet drops issue with the links
* Coordinating with provider in link failure issues.
* Coordination with Field Eng. & Remote location NOC for end to end testing or if any issue on site.
* Involvement in Network related activities.
* Making Network reports in night shift
* Maintaining the Downtime details
* Implementing New Broadband Connections for Home/Offices.
* Installing, Maintaining and Troubleshooting Network Hardware (Ethernet cards, Hubs, Switches, D link /Link sys Routers Firewall etc.)
* Installing and Configuring Wireless Devices (Wi-Fi Routers).
* Maintaining, Troubleshooting and administrating the use of Local Area Network (LANs), Wide Area Networks (WANs), Connections to the Internet and Peripheral Equipment.
* Knowledge of Various Data Communication protocols, Technologies and concepts including TCP/IP, DNS, DHCP.
* Knowledge of various protocols like RIP,EIGRP,OSPF & BGP and switching
* Gather and collate network requirements by working with clients and colleagues.
* Install secure and scalable network devices.
* Document all network set-ups.
* Working with support teams, working together to resolve customer issues.
* Work as part of a team with excellent communication skills.
* Work with clients during all stages of projects.
* Highlight and document all network risks of projects.
* Working on Cisco 1841,1941,2901,2811.
* Co-ordinate with vendors like Inventum, Ruckus and Dimension Data for product related issue.
* Troubleshooting in link failure issues(Serial links).Loop testing on serial links to check proper connectivity
* Installation of STP/UTP Cat 5 and 6 Structure Cabling.
* **Network Engineer, ACB High Impact** June, 2014-April 2016
* Will manage network physical connectivity between sites.
* Use basic show commands to troubleshoot any network flap, Neighbour flap or any change in network which effect connectivity between the sites.
* Installing, Maintaining and Troubleshooting Network Hardware (Ethernet cards, Hubs, Switches, D link /Link sys Routers etc.)
* Installing and Configuring Wireless Devices (Wi-Fi Routers).
* Install secure and scalable network devices.
* Day to day admin & monitoring of network uses
* Installing new software
* Installing new hardware (server, printers, computer etc.)
* Overseeing security of all systems, especially the internet, and installing antivirus protection
* Fixing network fault
* Technical support for the people using the network
* **Professional Qualification**
* CCNA (CISCO ID-CSCO13225297)
* AWS
* Azure
* **Education Qualification**
* Bachelor of Commerce from Mumbai University in 2010.
* HSC from Maharashtra State Board in 2006.
* SSC from Maharashtra State Board in 2004.
* **IT Know-How**
* Software / Tools: MS Office 2007/2010/2013.
* Operating Environment: Windows XP, Windows 7, Windows
* **Personal Details**
* Date of Birth: 29th October, 1988
* Nationality: Indian
* Marital Status: Married
* Passport Number: N2560035
* Relocation: Flexible / Ready to relocate
* Languages Known: English, Hindi, and Marathi.
* Interests/Hobbies: Playing Cricket, Football, Travelling, Adventure sports.

I hereby declare that all the information furnished above is true and to best of my knowledge and belief.

Place: Mumbai

**Kazim Shaikh**